



Multiple Application Platform Server

MAPS 6.9.3 Release Guide

Product version 6.9.3 Last updated 2/14/2023

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What's New in MAPS 6.9.3?

Evisions is pleased to announce the release of MAPS version 6.9.3, which includes the following changes:

Resolved an issue where re-opening certain data connections resulted in an increase in database sessions.

We appreciate the feedback received from all of our users. Our products would not be what they are today without your continued support. If you have any comments or suggestions, please do not hesitate to open a case with the HelpDesk and let us know.

MAPS Updates

MAPS 6.9.3 is an update to the MAPS service.

Product versions

The latest versions of MAPS included in this release are:

MAPS service 6.9.3.2613

Installation

1. Prepare test environment and ensure current backup

We highly recommend installing updates in a test environment before applying them to your production environment. You should make sure that a current backup is available in case of any unforeseen issues. To create a full backup of your MAPS environment, go to the **Server** -> **Backups** screen in MAPS and click **Backup Now**.

2. Check for updates

Click the **Check for Updates** button in MAPS Config to view available updates.

If you need to apply updates prior to the 6.9.3 update, please refer to the appropriate release guide(s) before proceeding.

It is possible to apply updates when users are on the system; however, to avoid the possibility of losing unsaved work we recommend applying updates during off hours.

3. Allow update process to complete

When applying updates to the MAPS service you will be temporarily disconnected from the server:

Attempting to reconnect				
Your connection with the server has been lost.				
Attempting to reconnect to the server. If you wish to cancel the reconnection attempt then all open forms will be closed and any pending changes will not be saved.				
Reconnect in 8 seconds				
Status: Waiting to connect				
Connect Now				

The update process may take a few minutes to complete. **Do NOT cancel the reconnection attempt or manually restart the server.** You will automatically be reconnected to the server once the update has been applied.

4. Verify the latest version is installed

To ensure that you are on the most current version, continue clicking the **Check for Updates** button and applying the updates until no new updates are available.

Please Provide Us with Your Feedback!

As always, we welcome any <u>feedback or suggestions</u> you may have. We very much appreciate your thoughts and suggestions, so please keep the great ideas coming!

MAPS 6.9.3 Release Notes

MAPS Service 6.9.3.2613

MAPS

Resolved Issues

Area	Description	lssue Num- ber
Data Connections	Resolved an issue where re-opening certain data connections resulted in an increase in database sessions.	MAPS-3438

Getting Help

For information on using the software, please refer to the product Help, which contains detailed information on all aspects of the product.

If you are having problems with the installation or configuration, you can search our <u>support site</u>, which includes a knowledge base of common issues. If you are unable to find the solution, submit a HelpDesk request with a detailed explanation of the problem you are experiencing.

Please do not hesitate to contact the Evisions HelpDesk if any questions or problems arise. We are here to help you and want to ensure your success.

Can't find what you're looking for?

We would love to make our documentation better! If you have a moment to let us know what we missed or how we can make the help more useful, please email us at <u>TechDocs@evisions.com</u>.